

We promise the consumer:

1. We will honor their right to make decisions in their life
2. We will ask their permission before talking to anybody about them
3. We will treat them with respect and dignity
4. We will offer services in a timely manner
5. We will keep all appointments or give them enough notice when we have to cancel
6. We will provide services that will meet their needs
7. We will help them create their own goals that are realistic
8. We will review their goals with them and they can make changes that they feel are appropriate
9. We will help them make decisions for themselves to become their own self-advocate
10. We will help them improve their quality of life